

Opsfolio CaaS for SOC 2® Type I & Type II

Simplifying SOC 2® Compliance with Human Expertise and Al Automation in a white glove "Done for You" model.



Challenges in SOC 2® Compliance



Ensuring compliance requires significant human resources.



Reporting evidence using spreadsheets takes a lot of time.



Your team is not familiar with intricate compliance standards.



Lack of systems integration creates inaccurate evidence.

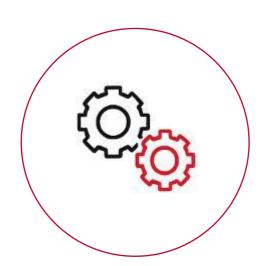


Unexpected audit issues arise when your team is occupied.

One of your primary obstacles may be insufficient personnel to handle the dozens of tasks required to successfully complete an AICPA SOC 2® audit.

Simply purchasing additional tools or software will not address this issue.

What is Opsfolio CaaS for SOC



"Done with you" model with prewritten policy materials and software tailored for SOC 2® compliance.





A "done for you" model is available when you lack the personnel to manage unfamiliar tasks.



An integrated system for overseeing evidence, monitoring audits, and producing instant reports available in both models.

Our service provides a comprehensive 'Done for You' approach, combining professional human assistance with AI-driven automation to manage every phase of your SOC 2® experience.

We guarantee that you will obtain SOC 2® certification.

Key Challenges We Solve



Pre-written policies and procedures when you don't have them.



Compliance evidence can be generated from your systems.



Mock audits let you know where you stand before official audits.



Unified compliance portal for executives to see all progress.



Continuous compliance through proactive monitoring.

We take full accountability and responsibility for delivering your SOC 2® certification through our expert white glove "Done for You"

What Opsfolio CaaS Does for You

Human Guidance & Assistance

Security & Trust Services Criteria Mapping

Automated Task Generation & Prioritization

Evidence Management & Documentation

Ongoing Surveillance & Notifications

Integration within the Client's Environment

Our dedicated compliance advisors offer customized support, audit readiness, and assessments. We augment your staff.

We map SOC 2® Trust Services Criteria (Security, Availability, Processing Integrity, Confidentiality, Privacy) to your environment.

We produce and manage a list of prioritized remediation and audit tasks derived from identified gaps, scans, and associated risks.

We give you a centralized and searchable database for evidence and audit materials—streamlining auditing and reporting.

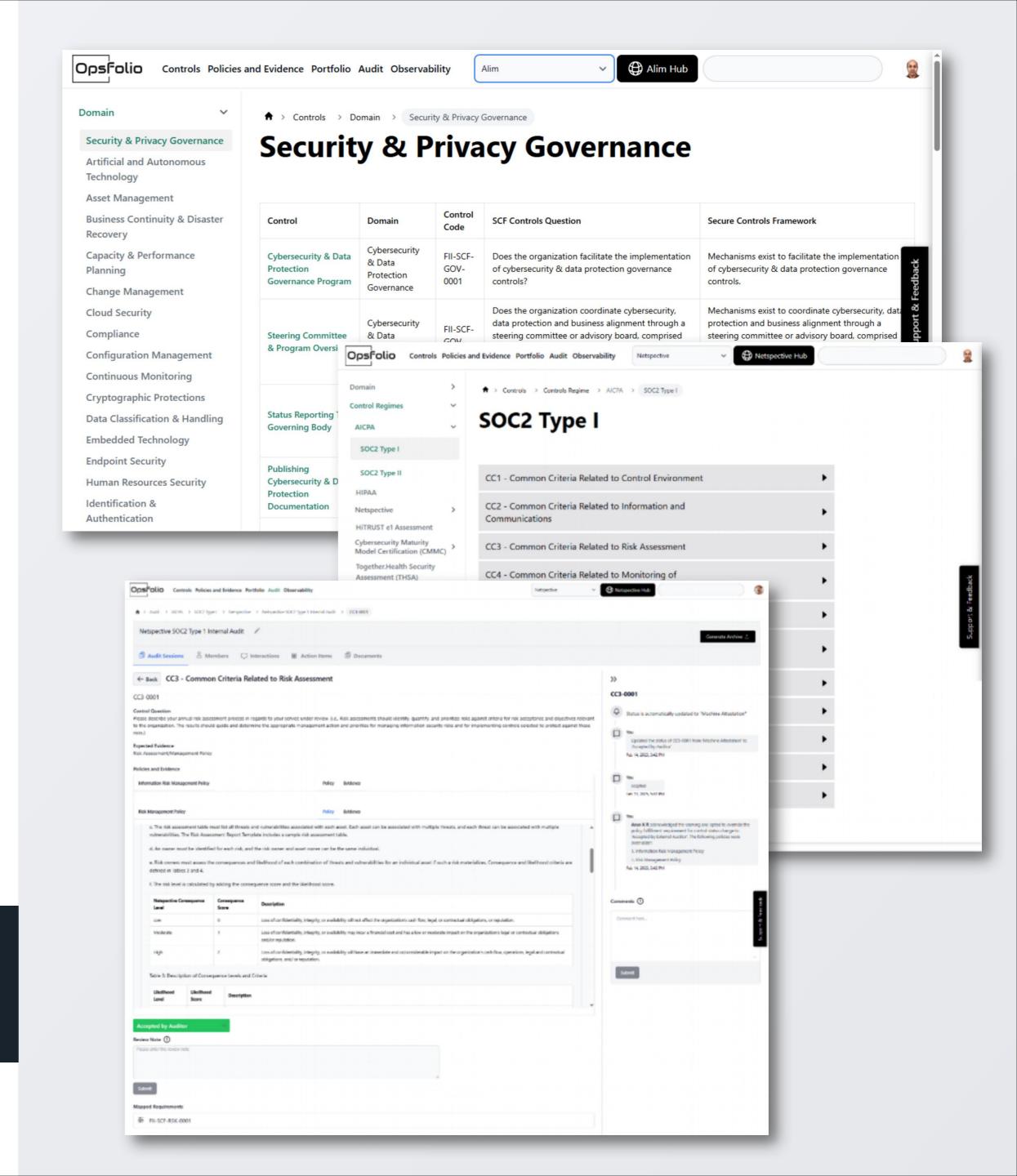
We recommend and assist you in setting up tools for the ongoing assessment of security posture and the effectiveness of controls.

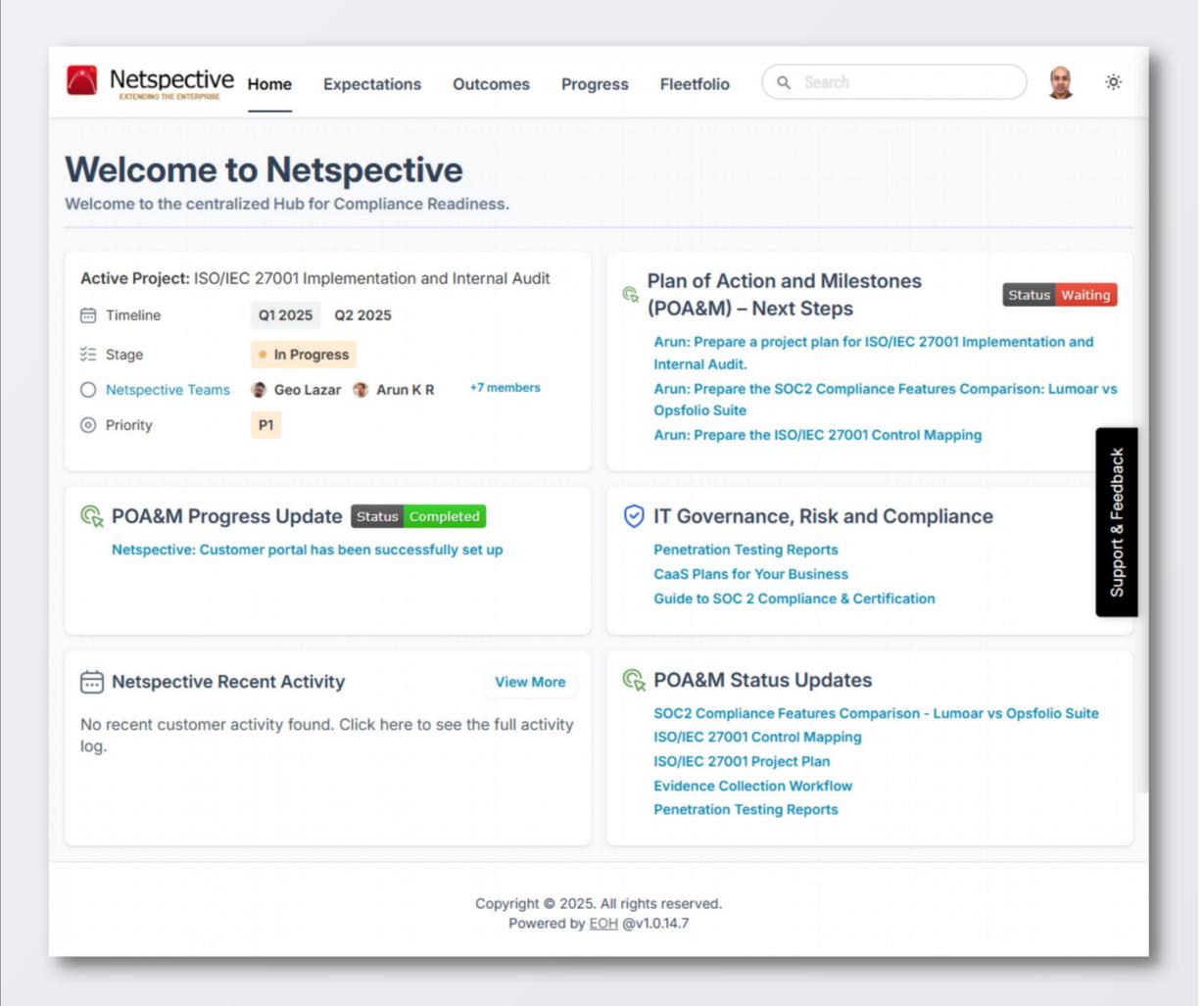
We offer resources to collect evidence from platforms such as Jira, GitHub, and security scanners for continuous compliance.

Security & Trust Services Controls Mapping

- Comprehensive list of SOC 2® Trust Services Criteria, which includes Security, Availability, Processing Integrity, Confidentiality, and Privacy controls.
- We use your policies and procedures content where appropriate and provide pre-written or customized content when you need it.
- · Ongoing monitoring of relevant controls, policies, and evaluation procedures.
- · Guarantees that all controls are adequately

Our team is available to guide you through the controls mapping tasks or can handle them for you if your staff





POAMs: Automated Task Generation & Prioritization

- Our software, along with our team, collaborates with your staff to identify gaps, review scan results, and assess feedback to create prioritized compliance tasks.
- These tasks are seamlessly integrated into current workflows (such as Jira, GitHub) for swift evidence collection.
- This approach minimizes manual coordination efforts and speeds up remediation cycles.

Through our white glove "Done for You" approach, if your team is not available, we assume complete responsibility for ensuring your tasks stay on

Evidence Management & Documentation

- · A centralized, searchable database for all auditrelated materials, policies, procedures, and evidence.
- · Facilitates proof of compliance during audits by providing immediate access to necessary documents.
- · Offers version control, access management, and audit logs to ensure transparency.

Our team offers comprehensive guidance and tailored tools to assist in collecting evidence with minimal effort and maximum efficiency for your

Metspective Hub Controls Policies and Evidence Portfolio Audit Observability Netspective SOC2 Type 1 Internal Audit-v1 Action Items Documents Mapped to >> Netspective SOC2 Type 1 Internal Manual Accepted by Machine Compliance Attestation Comments (!) Comment here. CC1 - Common Criteria Related to Control Environment CC2 - Common Criteria Related to Information and Communications CC3 - Common Criteria Related to Risk Assessment CC4 - Common Criteria Related to Monitoring of Controls CC5 - Common Criteria Related to Control Activities CC6 - Common Criteria Related to Logical & Physical Access

DigitalOcean Trust Boundary

AWS Trust Boundary

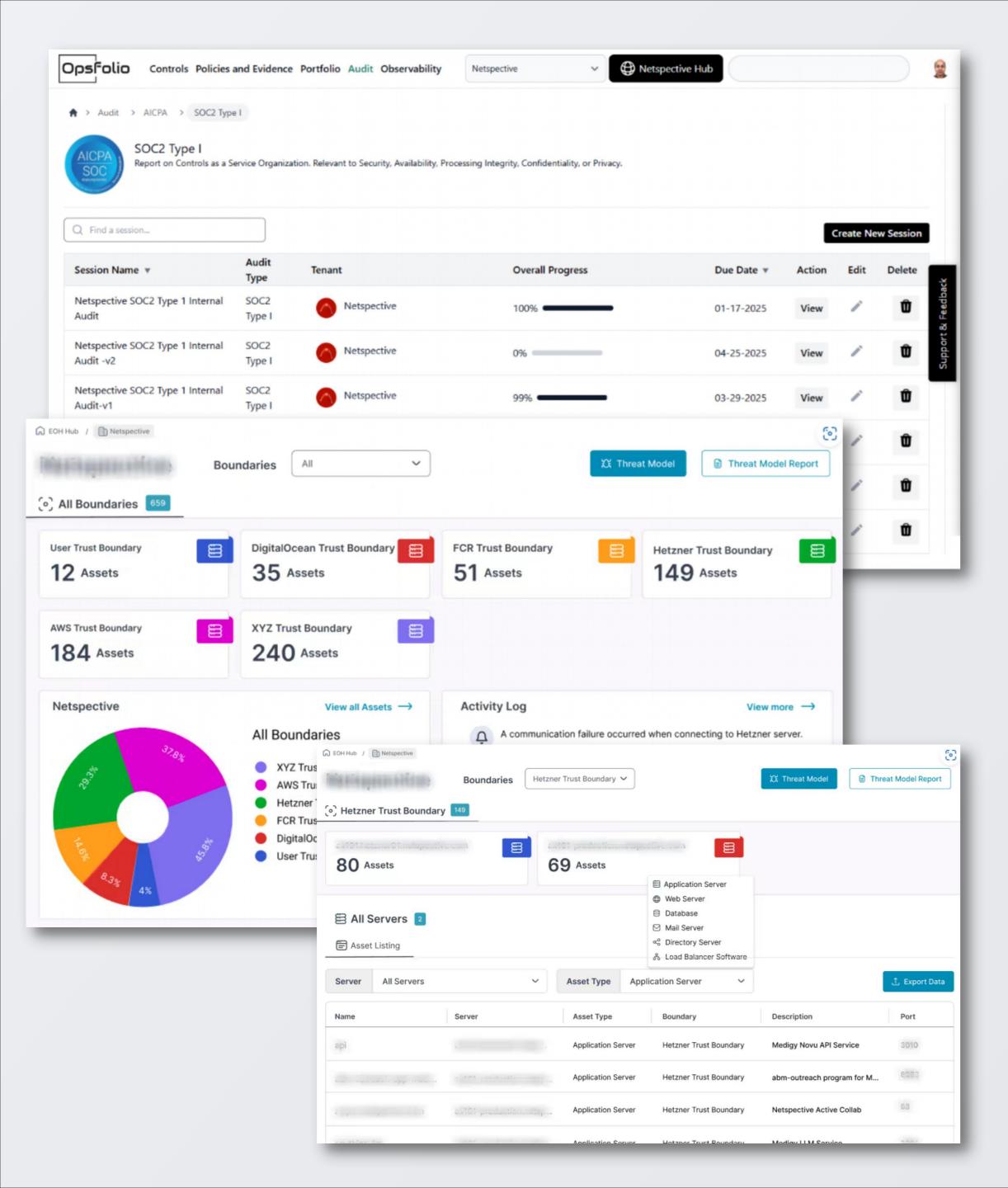
which resources are organized, managed, and controlled. Within this boundary, servers and assets are interconnected, often with defined roles and responsibilities, ensuring that

AWS S3 buckets

AWS Trust Boundary

AWS EC2 instance

HETZNER Trust Boundary



Continuous Monitoring & Alerts

- Our software and compliance management services facilitate the continuous monitoring of control effectiveness and risk factors around the clock.
- Receive timely notifications regarding any deviations or potential risks associated with SOC 2® criteria.
- This allows for proactive measures to prevent unexpected issues during audits and to uphold compliance standards.

If your staff would like to do it themselves, they can just use our software, but if staff are unavailable, we will take care of the continuous

White Glove Human Advisory & Support

- Compliance specialists collaborate closely with your teams to provide customized advice.
- Assistance with preparing for audit readiness reviews, conducting gap analyses, and validating evidence.
- Support for engaging with auditors and planning for remediation.
- Aid in creating vendor assessment documents and other related reports necessary for finalizing sales or revenue.

We provide a white glove "Done for You" service helping complete every stage of the SOC 2® process.

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you can get "evidence" files from anywhere them into uniform SQL content queryable which can then be used by any target system that can read SQLite RSSDs etc.) delivered from any programming surveilr web-ui available code portable SQLite file. does not require Vertical industry standard format ▶ BI / reporting attachments financial, ERP, etc. SQLite Virtual Printer Herarchical JSON surveilr MCP (JSON XML (YAML, JSON) any app that supports SQLite or ETL/ELT into Al / ChatGPT abular formats (CS Finance and DevOps Uniform Schema SQL Querying Your Business Data from Multiple Complete self-contained ingestion and orchestration engine produces portable SQLite files called RSSDs Cloud or Behind your Firewalls

Aggregation

Processing

Opsfolio CaaS lives in your Environment

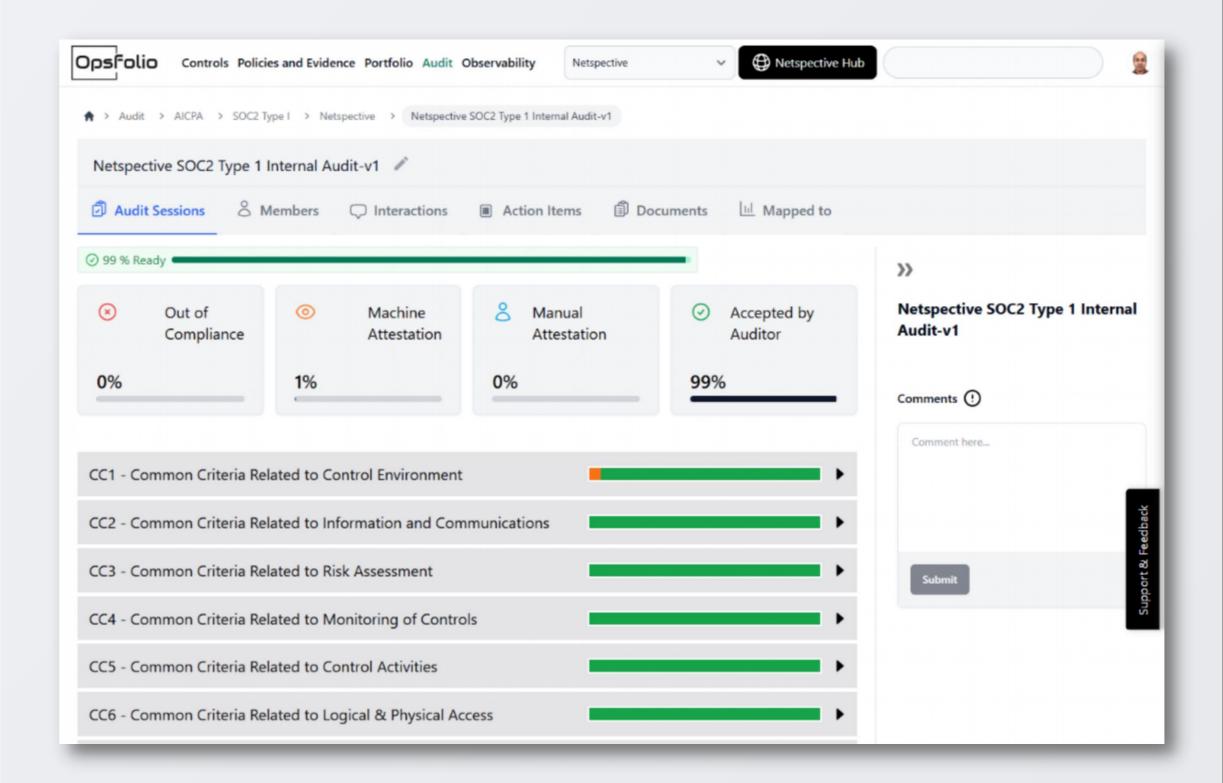
- Our staff provide tools and techniques to help your staff generate evidence from platforms such as Jira, GitHub, security scanners, and ticketing systems.
- Continuously gathers data from many different sources such as vulnerability scans and cloud services admin interfaces.
- Consolidates evidence and updates on tasks to ensure an up-to-date compliance status.

Our white glove "Done for You" model means we will manage all integrations, ensuring seamless synchronization with your existing tools and

How Opsfolio CaaS Works

- Dedicated compliance experts work closely with your teams for tailored guidance.
- Assistance with audit readiness reviews, gap analysis, and evidence validation.
- Support for auditor engagement and remediation planning.

With our white glove "Done for You" model, we handle every step of the process, ensuring smooth and hassle-free SOC 2® certification.





The Opsfolio CaaS Advantage: Human + Al Collaboration

- Our software, combined with AI, streamlines repetitive and data-intensive tasks like scan ingestion and risk assessment.
- · Human specialists analyze compliance requirements, offer context, and verify results.
- This partnership minimizes manual workload, speeds up audit preparedness, and maintains precision and compliance standards.

Our white glove "Done for You" service offers the best of both worlds—AI-powered automation and expert human guidance at every step of your SOC 2® journey.

Customer Journey / How It Works

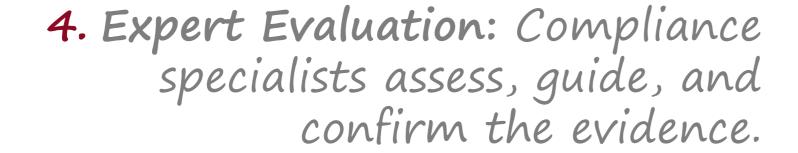
2. Automated Task Generation: Our software combined with our team produces prioritized remediation tasks.



1. Preliminary Evaluation: Identify SOC 2® controls and evaluate the existing compliance status.



3. Gathering evidence: Monitoring control status and notifications in real-time.





5. Support and Preparation for Audits: Aid in gathering final evidence and facilitate interactions with auditors.





Why Choose Opsfolio CaaS for SOC 2®?

- A reliable compliance software platform and human team recognized for meeting federal and industry standards.
- A comprehensive hybrid service that merges Al capabilities with human knowledge.
- · Minimizes the time required for audit preparation and the effort needed for ongoing compliance.
- Ensures transparency, centralized oversight, and ongoing risk management.

Experience the difference with our white glove "Done for You"

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Thank you

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